

SACAT Performance from 01/04/2020 to 30/06/2020

	Received	Finalised	Clearance Ratio	Stage1	Stage2	Stage3
Applications	5031	4384	87.14%	2.45	8.86	29.04
Appointment of a guardian or administrator for a person	1288	861	66.85%	2.46	11.75	49.13
Tenancies – eviction applications following notice to tenant	1281	1383	107.96%	1.65	3.63	19.54
Tenancies – compensation or bond claims	776	946	121.91%	4.33	15.31	24.39
New orders on existing guardianship matters	722	361	50.00%	3.34	6.54	36.89
Make a mental health treatment order for a person	408	354	86.76%	0.28	4.86	24.35
New orders on existing administration matters	277	157	56.68%	4.34	14.25	43.74
Review of mental health treatment orders	210	245	116.67%	0.42	5.54	13.36
Tenancies – complex terminations of lease agreements	69	77	111.59%	1.86	13.39	32.83
Internal Reviews	106	121	114.15%	5.66	5.78	40.92
Review of an order of the Tribunal on any tenancies matter	72	90	125.00%	4.69	2.32	22.17
Review of an order of the Tribunal on any mental health matter	20	19	95.00%	5.53	8.28	64.94
Review of an order of the Tribunal on any guardianship or administration matter	14	12	85.71%	13.17	19.00	97.08
Reviews of Government decisions	35	42	120.00%	15.55	5.41	116.54
Review of a decision relating to a firearms licence	18	22	122.22%	15.00	5.86	96.95
Review of a decision of Housing SA relating to a Housing Trust tenancy	10	14	140.00%	14.00	6.17	154.92
Review of a decision relating to freedom of information	7	6	85.71%	21.17	1.60	110.60
	5172	4547	87.92%	2.69	8.74	30.15

Phone calls received **16,450**

Website page views **117,013**

usage by desktop **63%**
usage by mobile **32%**
usage by tablet **4%**



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South Australian
Civil and Administrative Tribunal