

SACAT Performance from 01/01/2020 to 31/03/2020

	Received	Finalised	Clearance Ratio	Stage1	Stage2	Stage3
Applications	4321	4147	95.97%	2.51	8.80	32.94
Tenancies – eviction applications following notice to tenant	1617	1707	105.57%	1.85	4.90	17.25
Appointment of a guardian or administrator for a person	810	576	71.11%	3.40	10.32	65.70
Tenancies – compensation or bond claims	792	960	121.21%	3.46	15.25	34.21
New orders on existing guardianship matters	382	194	50.79%	4.11	8.13	57.39
Make a mental health treatment order for a person	308	367	119.16%	1.21	6.14	32.58
New orders on existing administration matters	185	127	68.65%	4.65	15.22	54.70
Review of mental health treatment orders	174	156	89.66%	0.40	3.78	4.71
Tenancies – complex terminations of lease agreements	53	60	113.21%	1.28	13.62	68.69
Internal Reviews	74	115	155.41%	3.05	14.71	108.43
Review of an order of the Tribunal on any tenancies matter	50	77	154.00%	1.75	21.97	62.47
Review of an order of the Tribunal on any mental health matter	15	25	166.67%	5.00	6.96	200.39
Review of an order of the Tribunal on any guardianship or administration matter	9	13	144.44%	7.00	9.30	44.00
Reviews of Government decisions	32	30	93.75%	20.10	5.38	145.33
Review of a decision relating to a firearms licence	17	11	64.71%	12.09	7.75	76.13
Review of a decision relating to freedom of information	9	10	111.11%	34.20	4.78	247.00
Review of a decision of Housing SA relating to a Housing Trust tenancy	6	9	150.00%	14.22	2.00	55.00
	4427	4292	96.95%	2.67	8.89	34.97

Phone calls received **17,049**

Website page views **116,400**

usage by desktop **61%**

usage by mobile **34%**

usage by tablet **5%**



South Australian
Civil and Administrative Tribunal