

SACAT Performance from 01/07/2019 to 30/09/2019						
	Received	Finalised	Clearance Rate	Stage1	Stage2	Stage3
Applications	3932	3562	90.59%	3.03	10.41	23.94
Tenancies – eviction applications following notice to tenant	1420	1373	96.69%	3.21	4.46	16.63
Tenancies – compensation or bond claims	865	1039	120.12%	3.67	18.65	27.73
Appointment of a guardian or administrator for a person	650	441	67.85%	2.94	10.09	32.53
Make a mental health treatment order for a person	297	264	88.89%	1.31	6.93	22.60
New orders on existing guardianship matters	295	155	52.54%	1.71	7.41	42.08
New orders on existing administration matters	203	117	57.64%	4.95	14.65	41.36
Review of mental health treatment orders	142	121	85.21%	0.31	3.65	5.42
Tenancies – complex terminations of lease agreements	60	52	86.67%	1.83	12.02	27.33
Internal Reviews	77	97	125.97%	7.82	6.70	48.30
Review of an order of the Tribunal on any tenancies matter	59	72	122.03%	6.51	3.82	31.82
Review of an order of the Tribunal on any guardianship or administration matter	11	16	145.45%	11.00	10.80	90.73
Review of an order of the Tribunal on any mental health matter	7	9	128.57%	12.67	14.88	59.38
Reviews of Government decisions	24	18	75.00%	17.44	4.13	69.13
Review of a decision relating to a firearms licence	15	9	60.00%	13.89	3.00	78.75
Review of a decision of Housing SA relating to a Housing Trust tenancy	6	5	83.33%	17.60	10.25	64.75
Review of a decision relating to freedom of information	3	4	133.33%	25.25	0.25	54.25
	4033	3677	91.34%	3.23	10.32	24.66

Phone calls received 14,288

Website page views 122,017

usage by desktop 62%
usage by mobile 31%
usage by tablet 7%



South Australian
Civil and Administrative Tribunal