

## Our Service from 01/04/2018 to 30/06/2018

	Received	Finalised	Clearance Rate	Stage1	Stage2	Stage3
Applications	3855	3698	96%	3.06	8.62	25.96
Tenancies – eviction applications following notice to tenant	1654	1610	97%	2.80	6.00	16.16
Tenancies – compensation or bond claims	878	1025	117%	3.49	13.40	32.51
Appointment of a guardian or administrator for a person	498	407	82%	4.09	9.11	37.65
Make a mental health treatment order for a person	302	298	99%	1.14	5.82	25.34
New orders on existing guardianship matters	166	92	55%	4.20	5.60	47.70
New orders on existing administration matters	180	106	59%	6.22	9.11	54.36
Review of mental health treatment orders	126	111	88%	0.06	3.70	4.49
Tenancies – complex terminations of lease agreements	51	49	96%	3.53	10.71	74.47
Internal Reviews	113	144	127%	4.98	20.50	51.67
Review of an order of the Tribunal on any tenancies matter	83	102	123%	2.71	3.53	18.89
Review of an order of the Tribunal on any guardianship or administration matter	20	19	95%	9.11	65.21	123.14
Review of an order of the Tribunal on any mental health matter	10	23	230%	11.65	41.80	103.25
Reviews of Government decisions	19	31	163%	11.81	20.43	91.71
Review of a decision relating to a firearms licence	9	14	156%	10.50	22.08	89.31
Review of a decision of Housing SA relating to a Housing Trust tenancy	8	8	100%	19.00	7.00	130.33
Review of a decision relating to freedom of information	2	9	450%	7.44	27.00	69.44

Phone calls received 15423

Website page views 97326

usage by desktop 64%  
usage by mobile 29%  
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South Australian  
**Civil and Administrative Tribunal**