SACAT Performance from 01/01/2019 to 30/03/2019						
	Received	Finalised	Clearance Rate	Stage1	Stage2	Stage3
Applications	4107	3610	87.90%	2.44	9.33	26.28
Tenancies – eviction applications following notice to tenant	1800	1605	89.17%	2.06	4.51	19.34
Tenancies – compensation or bond claims	1000	923	92.30%	3.45	17.73	33.92
Appointment of a guardian or administrator for a person	461	415	90.02%	2.74	11.97	35.81
Make a mental health treatment order for a person	262	257	98.09%	1.37	4.85	24.89
New orders on existing guardianship matters	211	109	51.66%	1.62	3.81	37.15
New orders on existing administration matters	186	94	50.54%	5.30	13.69	36.95
Review of mental health treatment orders	135	163	120.74%	0.04	5.02	4.95
Tenancies – complex terminations of lease agreements	52	44	84.62%	3.07	11.00	61.10
Internal Reviews	112	107	95.54%	6.86	9.49	44.09
Review of an order of the Tribunal on any tenancies matter	79	77	97.47%	4.01	4.15	20.02
Review of an order of the Tribunal on any guardianship or administration matter	19	17	89.47%	20.29	17.08	87.42
Review of an order of the Tribunal on any mental health matter	14	13	92.86%	6.15	20.17	83.00
Reviews of Government decisions	15	18	120.00%	24.61	6.00	112.40
Review of a decision relating to freedom of information	2	3	150.00%	0.33	24.50	39.00
Review of a decision relating to a firearms licence	8	10	125.00%	25.50	3.90	113.10
Review of a decision of Housing SA relating to a Housing Trust tenancy	5	5	100.00%	37.40	0.67	159.00
	4234	3735	88.21%	2.70	9.32	27.00

Phone calls received 13,	546
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Website page views		99,274
	usage by desktop	59%
	usage by mobile	34%
	usage by tablet	7%

