

# Reviewing a Decision at SACAT

## 1. What is SACAT?

SACAT is a Tribunal that can review some decisions made by the Department of Child Protection (DCP).

SACAT is not connected to the DCP and will not take sides when reviewing your matter

## 2. How do I Apply?

If you do not agree with an important decision that relates to you, you can telephone SACAT on 7424 7189 and we will assist you over the phone.

We can give you information about how the application will be dealt with and who can help you.

## 3. Do I need to do anything before I come to SACAT?

You need to lodge an internal review with the DCP before you can come to SACAT.

## 4. How will SACAT hear from you?

SACAT needs to hear from you in order to make the correct decision. SACAT wants to make it as easy and comfortable for you to be involved as possible.

You can participate in a way that best suits you. Tell us what will work best for you. Options can include:

- at our office with a support person or a legal representative; or
- via phone call; or
- via video link at our office by yourself; or
- in some instances we can come to you.

## 5. Who else will SACAT speak to?

SACAT will also speak to representatives of the DCP and any other family members or support workers that have been invited by the Tribunal.

## 6. What will happen when I come to SACAT?

If you come to our office you will be greeted by a receptionist who will direct you to where you need to be.

## 7. Who can I bring with me to SACAT?

The Tribunal can arrange for someone to assist you or if you wish we can arrange for someone to speak on your behalf. You can also bring a friend or family member to sit with you in the hearing.

## 8. How can SACAT decide a review?

If you or someone else decides to lodge a review application with SACAT we will decide if the decision made by the DCP is

- correct; or
- should be changed

## 9. How will SACAT resolve my matter?

SACAT will most likely hold a number of hearings to hear from you and others. You will be given a copy of the written decision.

## 10. How much will it cost me?

There are no fees for children.

## 11. How will I know when the hearings are?

SACAT can send you a letter, email or text message to notify you of the date, time and location of your hearing. Tell us which one best suits you.

## 12. Who can help me?

There is help available for you, and you should never feel like you have to do this by yourself.

Telephone us on 7424 7189 and we will refer you to someone who can help you.

